

Ruban Alphonse

Details

65a, Tagore St, L.G.B. Nagar
Saravanampatti PO.,
Coimbatore, 641035, India
+91 9841333043
rubanalphonse.a@gmail.com

DATE / PLACE OF BIRTH

8 April 1988
Tuticorin

NATIONALITY

Indian

Skills

Office

windows 10

Windows sever 2016

Active Directory

DNS Management

DHCP

Computer Networking

IBM Maximo

Links

[LinkedIn](#)

Languages

English

Hindi

Japanese

Tamil

Profile

To acquire a position within the field of information technology with a company that will allow me to demonstrate my skills, Knowledge. I am looking to acquire a position with a company that provide the opportunity of growth and development within the company

Employment History

Office Engineer at MACE Qatar, Doha

MAY 2019 — PRESENT

- Responsible for maintaining and supporting IT Infrastructure.
- Troubleshooting of Desktop, Laptop and Network Printer
- Installation of Software Applications & Operating System like Windows 7, Windows 10, Windows 11, Office 365, Office 2022
- Maintain 2012 Server, User, Group, Group Policy and Schedule Backup, NAS and SAN Storage.
- Working Knowledge in Word press tools, HTML, Java Script, Maria DB.
- Deploying WDS Services used to network installation.
- Working with EAMS (MAXIMO) Work Scheduling, Data entry works, Closing Work orders.
- Site visiting, Inspections and Training

IT - Officer at Green Park School, Doha

SEPTEMBER 2017 — APRIL 2019

- Responsible for planning, maintaining, and supporting IT Infrastructure.
- Troubleshooting and replacing the PC Spare for Desktop.
- Identifying LAN faults and resolving the same.
- Installation of Software Applications & Operating System like Windows 7, Windows 10.
- Configuring Network and Local Printer
- Installation and configuring of Interactive Whiteboard, Interactive Projector.
- Conducting Application and ICT Training for the Teachers
- STEM Educator for primary Students.

Senior System Engineer at KG Information Systems Pvt Ltd, Coimbatore

NOVEMBER 2013 — FEBRUARY 2017

- Active directory access permissions related issues. Managing User profiles, permissions and applying group policy on 2008 servers
- Perform Installation of application and documentation.
- Network share creation Access & permission issue troubleshooting
- Backup and restoration of end user data.
- Troubleshooting and Supporting DNS, DHCP, VPN related issues.
- Installing and Configuring Microsoft Exchange Server 2007 & 2010.
- Installation, configuration and troubleshooting of Microsoft Office, Outlook, Office 365,
- Administration of Network Printers, Local printers, and dot matrix printers. Administration of Desktops and Laptops.
- Managing User profiles, permissions and applying group policy on servers
- Deploying WDS Services used to network installation.
- Working Knowledge in VMware, ESX Server.

System Engineer at PROMPT SERVICE, Lonavala

DECEMBER 2010 — JULY 2013

- Administration of Network Printers, Local printers and dot matrix printers, Desktops and Laptops.
- Perform application installs and upgrades following procedures and documented by application owners on the servers.
- Installation, Configuration and Troubleshooting of Domain Controller and Additional domain controllers.

Education

B.com, Annamalai University, Coimbatore

JUNE 2006 — MAY 2009

Graduated in B.com Computer Application

Courses

MCTS, Microsoft Certification

Japanese - A1, Marugato